



# Wild Apricot Payments Reconciliation Guide





AffiniPay is proud to be the chosen technology behind Wild Apricot Payments. AffiniPay was founded in 2005 with a dedicated focus on payment technology for associations. AffiniPay is integrated with Wild Apricot. A direct integration means your members can easily and seamlessly make payments and donations from your website.

This guide was created to help you get started with online payments, or transition from another service. Our goal is to help make your life easier, save you time, and support your organization!

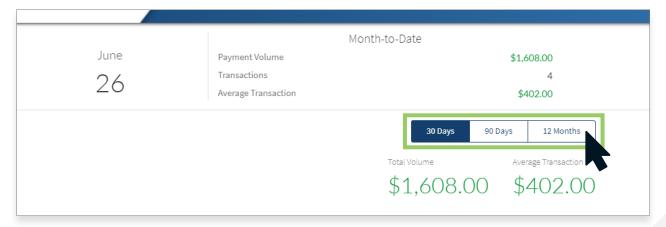
#### **Payments**

Payments are batched daily and deposited to your bank account. You'll see the deposit two days after the batch date. We deposit the full transaction amount into your account and deduct your transaction/processing fees in one deduction on the second business day of the following month.

Please note that payments processed at the end of a month might roll over into the following month. Similarly, payments processed and batched on weekends and holidays might result in a consolidated deposit.

The following are examples of the various reports you can access in AffiniPay.

Dashboard: View 30 days, 90 days, or 12 months of transaction volume.



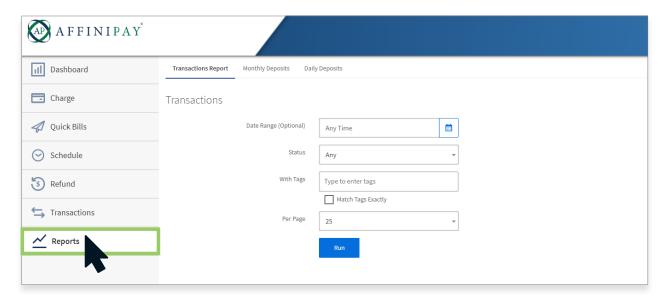


## Standard Reporting

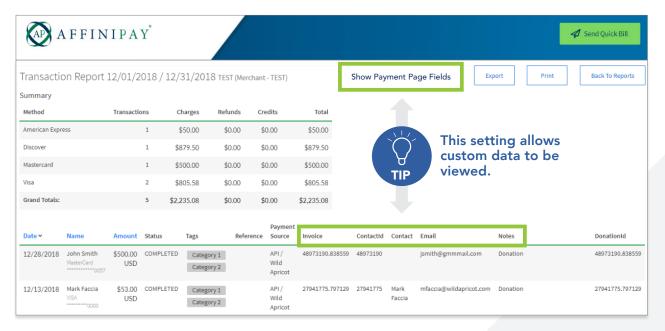
To help streamline reporting, AffiniPay offers a variety of deposit and transaction reports through your AffiniPay dashboard. We recommend familiarizing yourself with the following options in the Report section to find what works best for your organization.



Reports: View your reports by selecting the Reports tab on the left navigation.



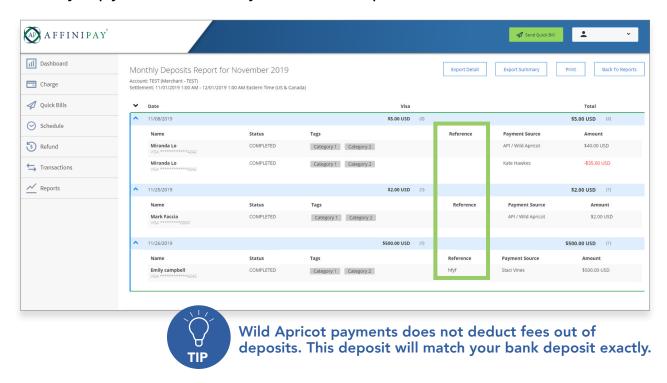
Transaction Report: Displays all of the custom data sent from Wild Apricot for a payment. This report allows you to view a specific date range and also recharge or refund members.



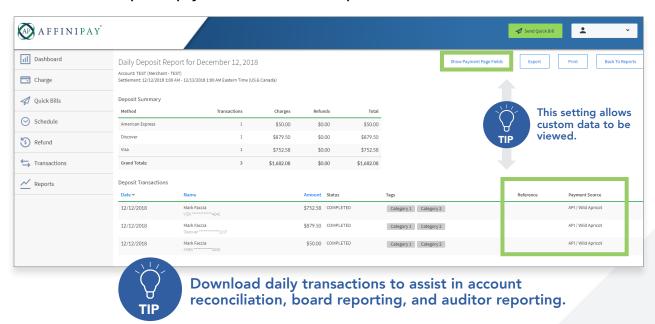


## Standard Reporting

Monthly Deposits Report: Displays all deposits made in a specific month. Use this report and in one easy step you can ensure all of your credit card deposits were received.



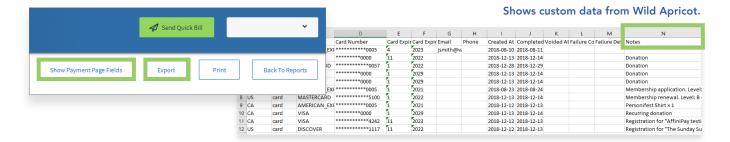
Daily Deposit Report: Displays a daily batch breakdown. The daily deposit report can also be used to view the specific payments included in a deposit.





#### **Custom Reporting**

In addition to the standard reports available in your Affinipay dashboard, you can create custom reports through the Export link. All transaction information can be then be dropped into an Excel or CSV file. This allows you to sort by any of the payment fields or Wild Apricot references. For example, this could be used to search all payments tied to a specific event.



#### Reminder

- Daily deposits are for the full or gross dollar amount of processed transactions.
- Processing fees are deducted on the second business day of the following month.
- All deposits are shown in your online dashboard.
- A monthly statement for fees will be mailed each month (online statements coming soon!)

We recommend having 3% available to cover your processing fees at the beginning of each month. For example, if you process \$1,000 in credit card sales during the month of January then you will see a deduction of \$30 on your bank account on February 2nd.



\*Note that the effective rate includes the per transaction fee



# Sample Monthly Statement

1500

00

Tran T

D

00

-Transaction Section-**Deposit Transaction** 

#Sales

00

05

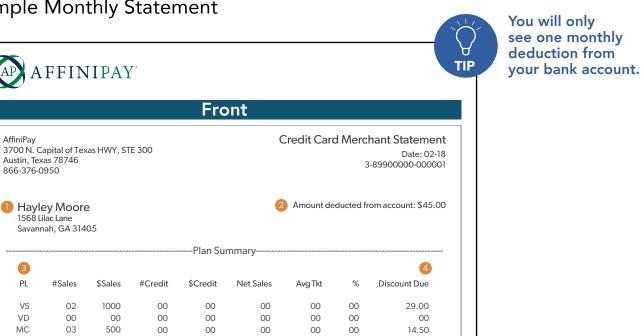
Ref Number

90001030003

Totals

Day

02



00

\$Sales

1500

00

\$Credit

00

\$43.50

Settled

\$1500



- 1) Physical address
- 2) Amount deducted from bank account on 2nd business day of the following month
- 3) Card type, sales, and fees due
- 4) Processing fees
- 5) Deposits by day
- 6) Transaction fees

